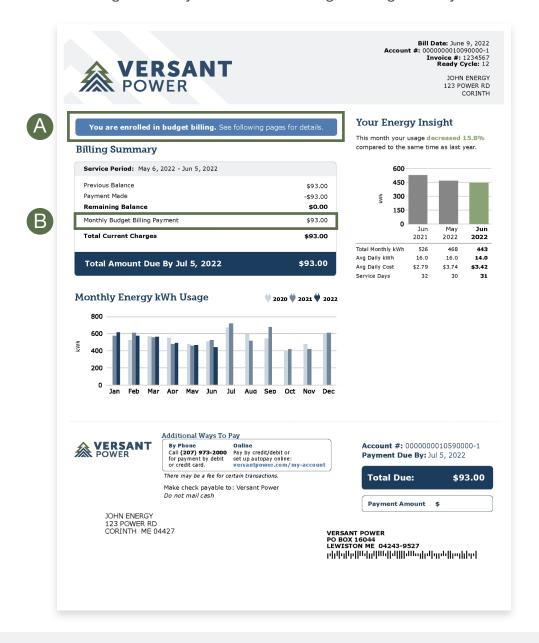


Budget Billing

Customers enrolled in the Budget Billing program receive a message above their Billing Summary and a modified version of the Billing Summary based on the Budget Billing monthly installment.



A. Budget Bill Headline Message

Customers will receive a clear indication above the Billing Summary on each of their bills that they are enrolled in the program. If their monthly payment arrangement amount changes, a separate message will appear to indicate the change.

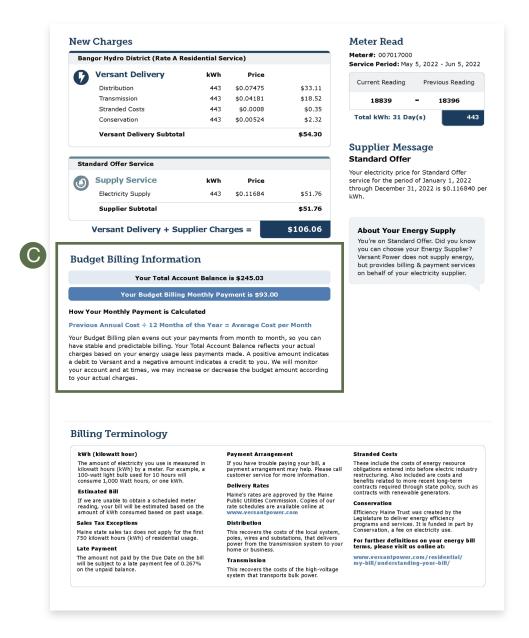
B. Budget Bill Billing Summary

The Billing Summary will vary slightly for a customer that is enrolled in budget billing as it includes the Monthly Budget Billing Payment that the customer is responsible to pay for the month. The Billing Summary's Previous and Remaining Balance are based off of previous Budget Bill payments and not the Total Account Balance. That Total Account Balance is shown in the Budget Billing Information section later in the bill.



Budget Billing

Customers enrolled in the Budget Billing program receive a bill with an additional component explaining the program and their Total Account Balance.



C. Budget Billing Information

Additional information about the program can be found after the New Charges section. Your Total Account Balance reflects the customer's entire balance, including this bill's actual charges based on energy usage. Your Budget Billing Monthly Payment is a reminder of the monthly amount that the customer is responsible for paying each month. Additional information on the budget billing programs and how amounts are calculated are also presented here.